

## PRESENCE WORKS LLC™

*Healing Begins with Presence™*

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# Presence That Works™

*Where peer support really begins*

*Presence Works LLC™ believes peer support should not begin only after a peer support team is activated. It can begin with the colleague already standing beside you.*

We fully support trained Peer Support Teams and the critical role they play following deaths, serious injuries, pediatric calls, critical incidents, and other potentially traumatic events. Our work does not compete with traditional peer support. It complements and strengthens it.

Our belief is simple: with the desire to help and the right training, people throughout an organization can learn how to provide meaningful support to their colleagues in everyday moments.

### WHAT WE TEACH

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Through the PRESENCE™ Framework and ATTUNE™ Modality, we teach people to begin with themselves: to recognize what is happening within their own nervous system, regulate their response, and then show up calmly and compassionately for someone else.

We teach them to notice when a colleague may have been affected by a difficult call or life experience, to listen without trying to diagnose, counsel, or fix, to meet that person where they are, and to recognize when additional peer, chaplain, behavioral health, or other professional support may be needed.

### WHO NOTICES FIRST

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Because sometimes the person who first notices isn't the peer support coordinator.

It's the partner sitting beside you in the apparatus.

The officer riding with you.

The dispatcher at the next console.

The nurse across the station.

The supervisor who notices you've gone quiet.

The colleague who simply asks, "You good?" and stays long enough to hear the real answer.

*That's the space Presence Works is designed to fill.*

## WHAT THIS SPACE IS

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**We don't replace Peer Support.**

**We help create a culture of peer support.**

Because time matters, relationships matter, and the moments between the critical incident and the formal response matter.

We equip people to recognize those moments, and give them the skills and confidence to offer Presence That Works™.

**PRESENCE™** *is how we show up.*  
**ATTUNE™** *is how we meet people where they are.*  
**Peer Support** *is how we make sure no one has to carry it alone.*

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